

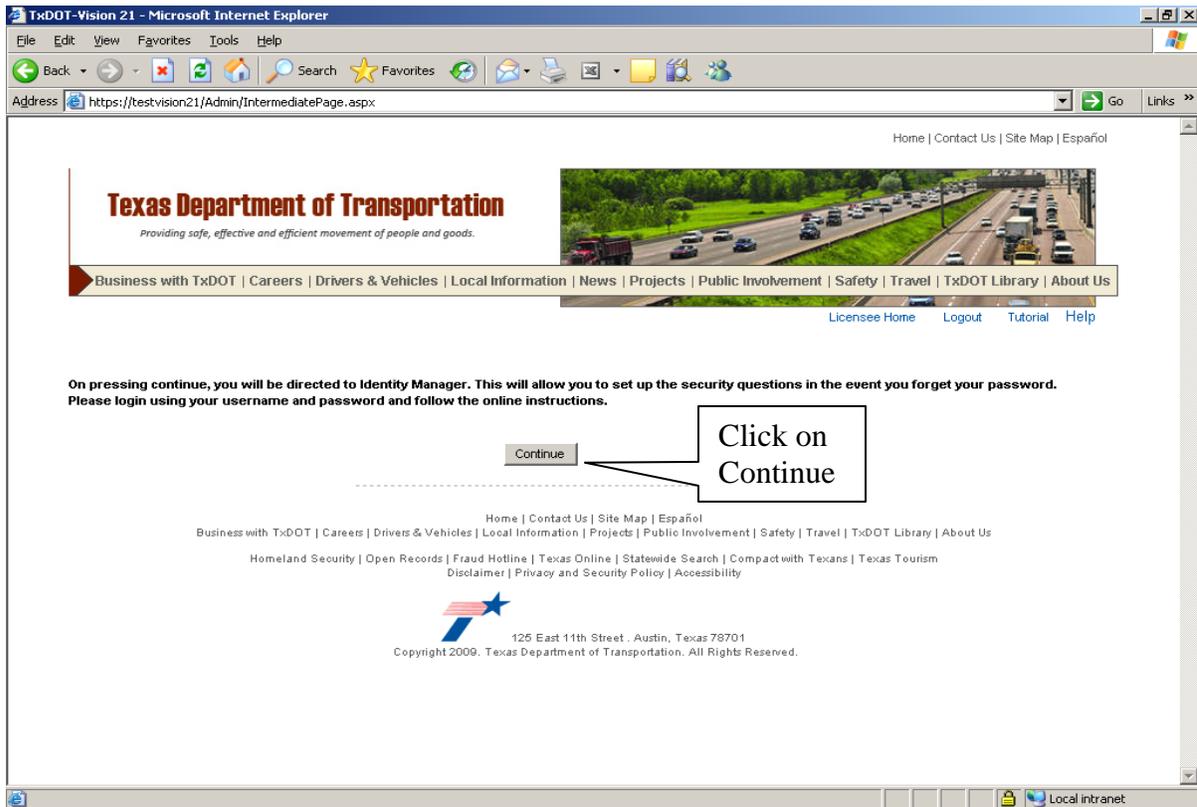
Vision 21
e-Tag Version 1.0.0.41
May 2009

New functions and changes:

Forgotten Password Support

There is now a way to retrieve forgotten login passwords. To enable this process you must designate answers for your security questions.

1. The initial log in screen prompts you to click Continue to proceed to the security questions screen.



Existing users are redirected and required to answer the new challenge questions after logging in. (see *below*).

Vision 21 Password Self Service Test - Microsoft Internet Explorer

 **Texas Department of Transportation**

Please Log In
Vision 21 Password Self Service Test

Enter your e-Tag username & password

Username

Password

Once your Username & Password have been entered, click on Login

Login Clear

Idle Timeout: 4 minutes
Vision 21 Password Self Service | Apr 30, 2009 1:54:49 PM

2. At the security question window enter all four of the following and click Save Responses:
- Birth City
 - Mother's maiden name
 - Favorite Movie
 - Favorite Color

NOTE: Once the answers are submitted, they cannot be changed.

In the event that you forget your password, you can recover your password by answering questions known only to you. Please choose your questions and answers that can be used to verify your identity in case you forget your password.

Responses meet requirements

Your administrator requires that you supply responses to these questions. If you should forget your password, you will need to supply answers to at least 2 of these questions to reset your password.

In what city were you born?

»

What is your mother's maiden name?

»

What is your favorite movie?

»

What is your favorite color?

»

Answer all four questions

Once you have answered the questions click on Save Responses

Save Responses Clear Hide Responses

3. Click Continue to log out.

Vision 21 Password Self Service Test - 678319 - Microsoft Internet Explorer



Success
Vision 21 Password Self Service Test

Your secret questions and answers have been successfully saved.

Continue

Idle Timeout: 4 minutes
Vision 21 Password Self Service | 678319 | Apr 30, 2009 1:58:50 PM

Click on Continue

4. Click to return to normal operation.

Vision 21 Password Self Service Test - Microsoft Internet Explorer



Logout
Vision 21 Password Self Service Test

You are now logged out.

Please click here to close this window and return to Vision 21.

Retrieving Passwords

1. If you forget your password click Forgot Password.

TxDOT-Vision 21 - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address <https://testvision21/Login/Login.aspx> Go Links

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Help

Vision 21

Username *

Password *

TxDOT users please check here.

Login Change Password

[Forgot Password](#)

Click here to retrieve forgotten password

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Done Local intranet

2. Enter your user name.

Vision 21 Password Self Service Test - Microsoft Internet Explorer

 **Texas Department of Transportation**

Forgotten Password

Vision 21 Password Self Service Test

If you have forgotten your password, follow the prompts to reset your password. If you have not setup your password responses previously, you will not be able to complete this process.

To start, please enter your username.

Username

Search **Clear**

Enter your e-Tag Username & click on Search

Idle Timeout: 4 minutes
Vision 21 Password Self Service | Apr 30, 2009 4:19:19 PM

3. Answer the two challenge questions and click Check Responses.

Microsoft Internet Explorer
Vision 21 Password Self Service Test - Microsoft Internet Explorer



Forgotten Password

Vision 21 Password Self Service Test

Please answer the following questions. If you answer these questions correctly, you will then be able to reset your password.

What is your mother's maiden name?

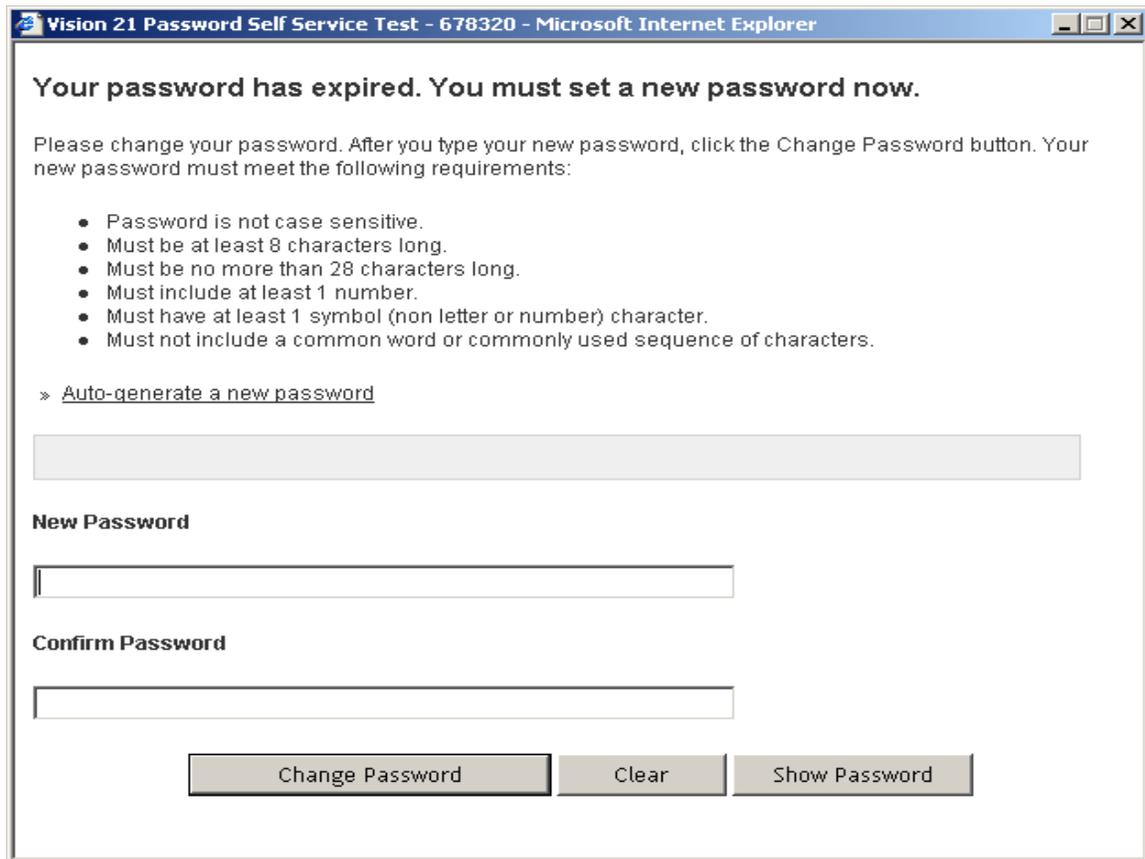
What is your favorite movie?

After answering both questions
click on Check Responses

Check Responses Clear Show Responses

Idle Timeout: 4 minutes
Vision 21 Password Self Service | Apr 30, 2009 4:22:11 PM

4. Click Show Password in order to retrieve your password.
NOTE: You may also change your password by entering a NEW password, confirming it, and click Change Password.



The screenshot shows a web browser window titled "Vision 21 Password Self Service Test - 678320 - Microsoft Internet Explorer". The main content area displays a message: "Your password has expired. You must set a new password now." Below this, it instructs the user to change their password and lists the requirements for the new password:

- Password is not case sensitive.
- Must be at least 8 characters long.
- Must be no more than 28 characters long.
- Must include at least 1 number.
- Must have at least 1 symbol (non letter or number) character.
- Must not include a common word or commonly used sequence of characters.

There is a link: » [Auto-generate a new password](#)

Below the link is a greyed-out text input field. Further down, there are two labeled input fields: "New Password" and "Confirm Password". At the bottom of the form, there are three buttons: "Change Password", "Clear", and "Show Password".

Microsoft Internet Explorer
Vision 21 Password Self Service Test - 678320



Please Wait
Vision 21 Password Self Service Test

Your password is being updated. This process may take several minutes, please be patient.



Idle Timeout: 4 minutes
Vision 21 Password Self Service | 678320 | Apr 30, 2009 4:26:13 PM

5. Click Continue to return to the login screen.

Microsoft Internet Explorer
Vision 21 Password Self Service Test - 678320



Success
Vision 21 Password Self Service Test

Your password has been changed successfully.

Idle Timeout: 4 minutes
Vision 21 Password Self Service | 678320 | Apr 30, 2009 4:26:32 PM

Other Changes for this Release

- Reprinting receipt and tag image is now functioning correctly
- Reports will now reflect all voided tags
- Internet down and Emergency tag counts will now automatically be re-allotted as they are assigned to vehicles
- Users will now need to select whether the vehicle will be titled/registered out of state when issuing Buyer Tags

Address Line 1

Address Line 2

City

State
TEXAS

ZIP
 -

Phone

E-mail

Sale Date Information

Sale Date (mm-dd-yyyy)*

Expiration Date:

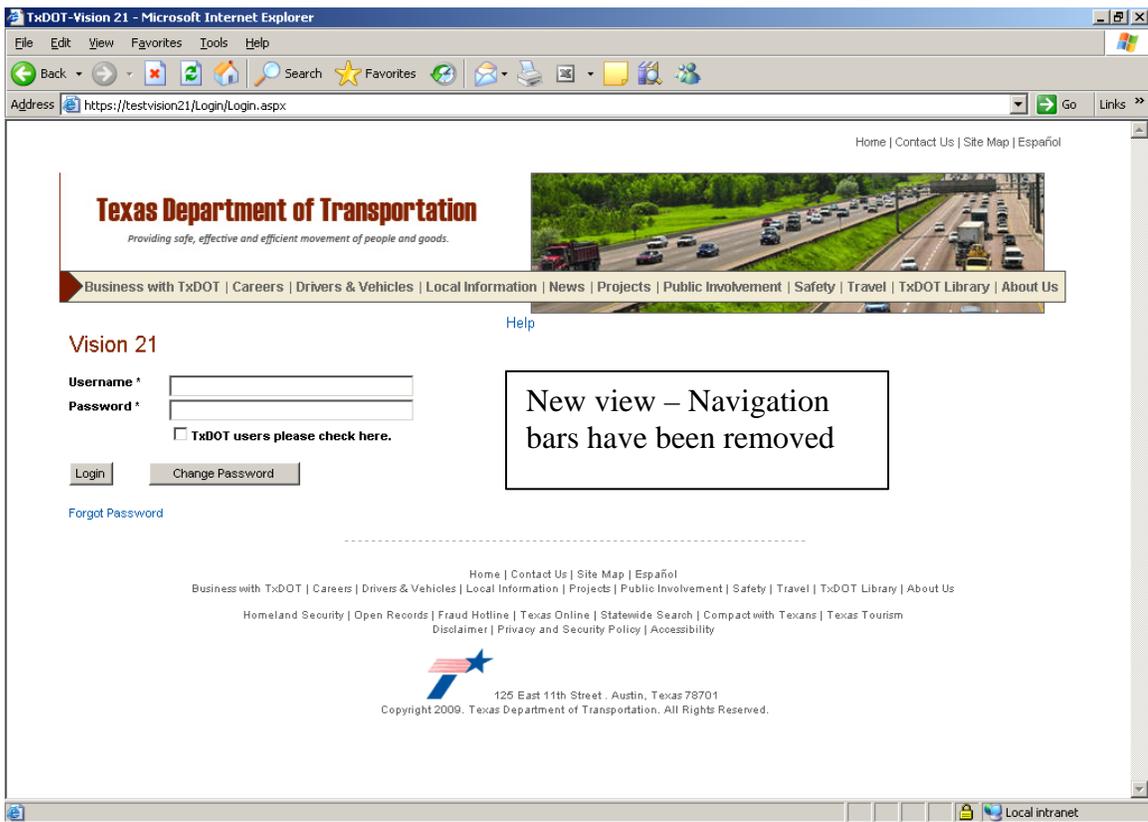
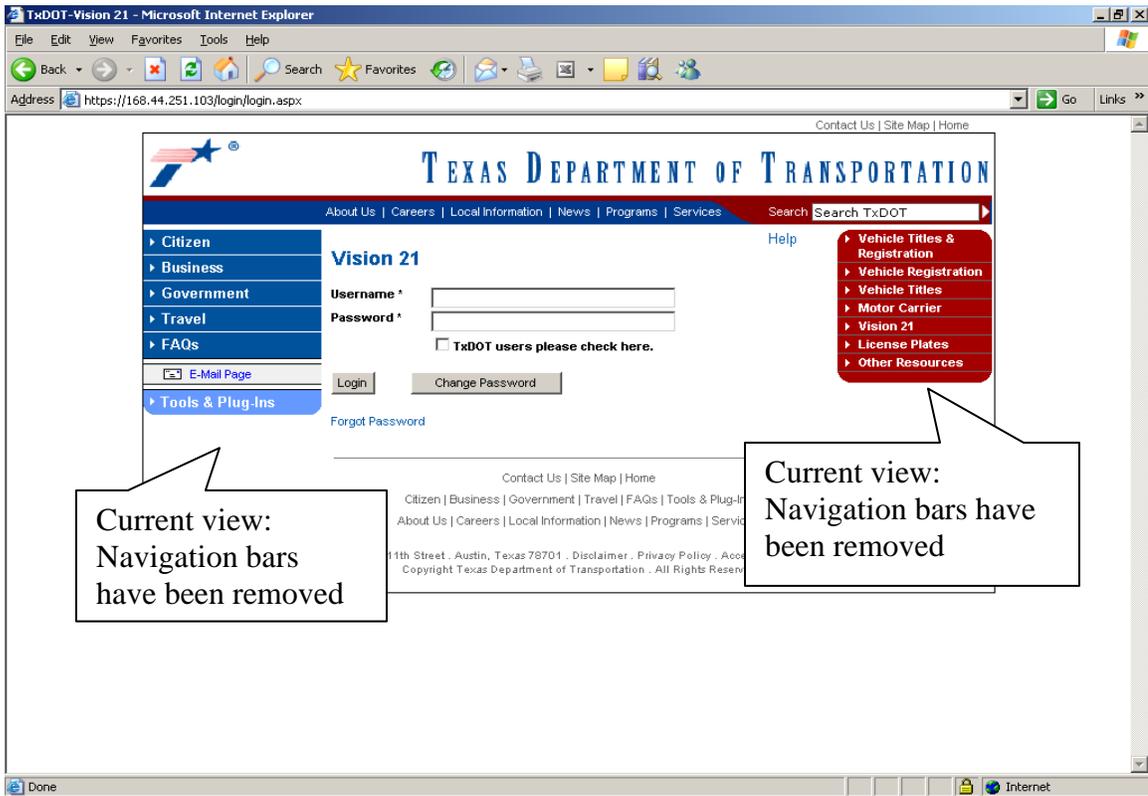
Is this vehicle to be exported?* Yes No

Is this a new vehicle?* Yes No

Will this vehicle be titled/registered out of Texas?* Yes No

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- Users are now able to void or reprint tags on the day of expiration
- Users are no longer able to issue Buyer tags for vehicles that have active supplemental tags
- Wholesalers are no longer able to issue Buyer tags
- Error messages will be identified with an error code that users will provide to the help desk when calling for support
 - Example: “There has been an error in the operation you were attempting to perform. Please try again but if you continue to receive this error please try back later. Thank you. Error code – 1001”
- Navigation bars have been removed from the screen



- Reprint Tag Images and Void Tags now allow the user to search for tags by the lessee's name or the buyer's name

TxDOT-Vision 21 - Microsoft Internet Explorer

Address: https://testvision21/Tag/DEALERManageTagsSearchTag.aspx

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Licensee Home | Activity Home | Logout | Tutorial | Help

Reprint Tags - Search For Prior Issued Tag

Dealer Information
 TxDOT Motor Vehicle Division
 MVD
 150 E Riverside Dr,
 Austin, TX. 78704-1202
 p105150

Search

Tag Number

Vehicle Identification Number

Name Search

Last

First

OR

Business

Reprint Tags - Name search can be done by entering either the Buyer's or the Lessee's name

TxDOT-Vision 21 - Microsoft Internet Explorer

Address: https://testvision21/Tag/DEALERManAGeTagsSearchTag.aspx

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Void Tags - Search For Prior Issued Tag

Dealer Information
 TxDOT Motor Vehicle Division
 MVD
 150 E Riverside Dr,
 Austin, TX. 78704-1202
 p105150

Search

Tag Number

Vehicle Identification Number

Name Search

Last

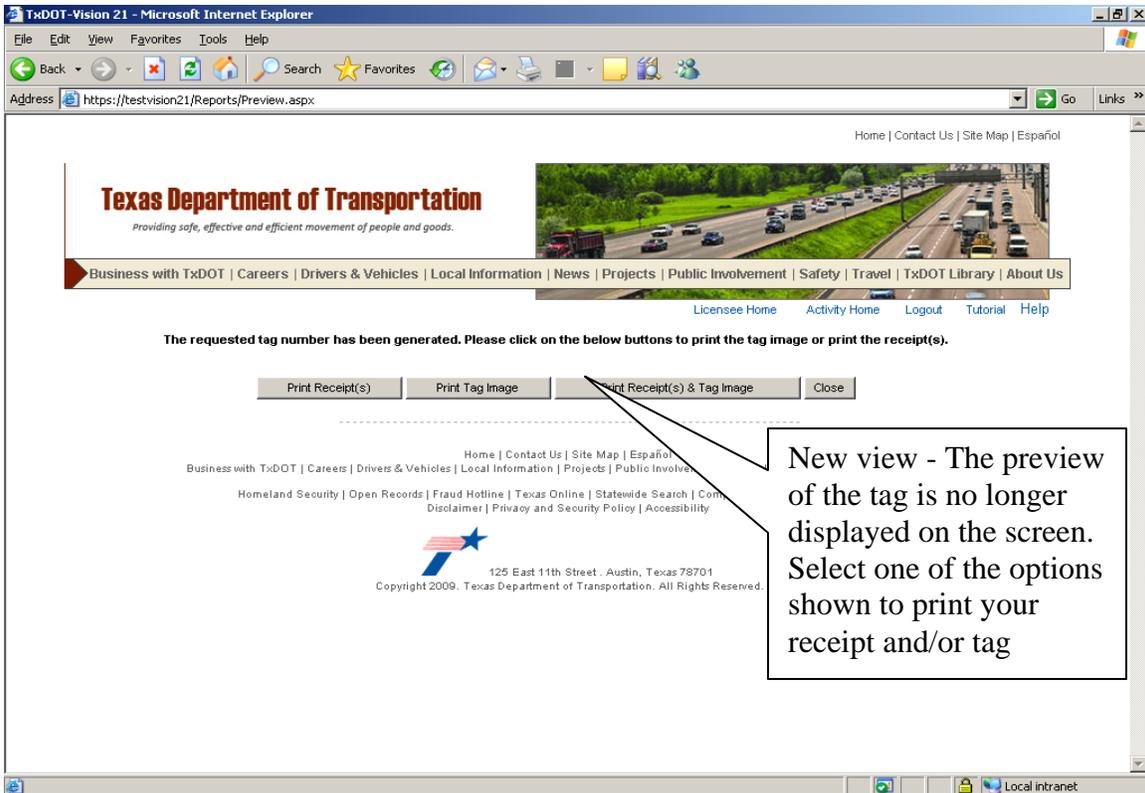
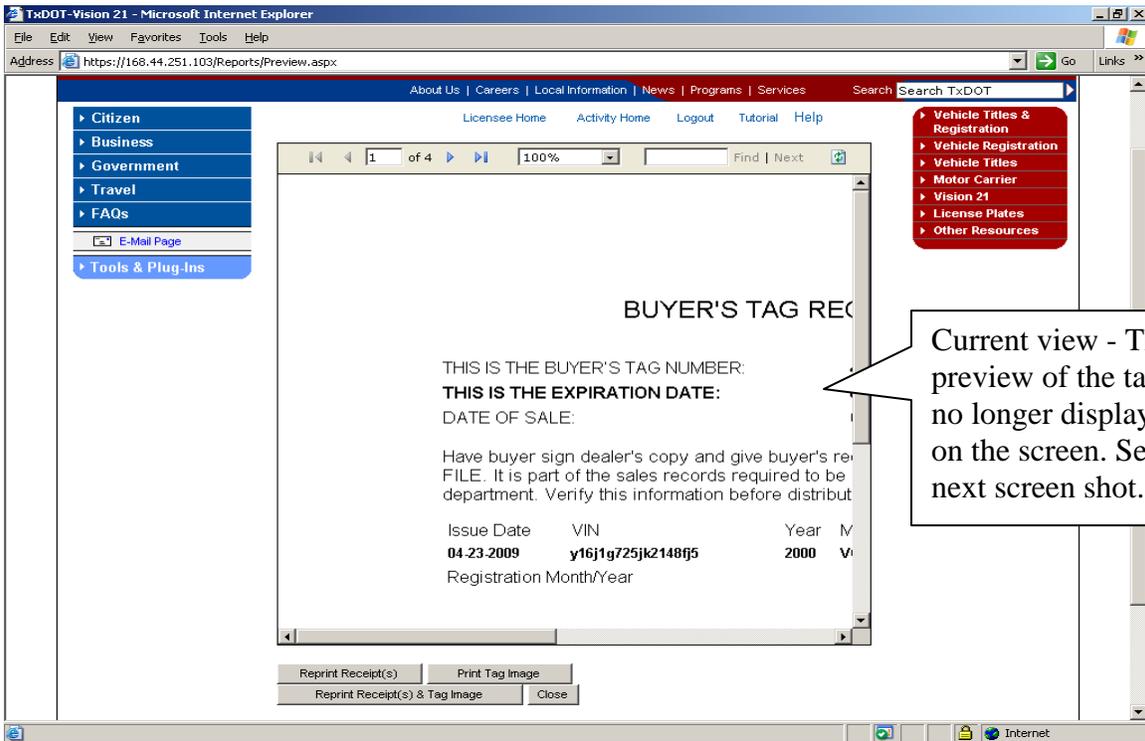
First

OR

Business

Void Tags - Name search can be done by entering either the Buyer's or the Lessee's name

- Users will no longer see a preview of the tag when issuing a Buyers Tag until print button is selected





Logout

Vision 21 Password Self Service Test

You are now logged out.

[Please click here to close this window and return to Vision 21.](#)